

# AWARDS AND ACCOLADES

At ComfortDelGro Corporation Limited, the desire to always do better is borne out of passion – for our work and for our customers. As a result of this fervour, the Group was honoured with numerous awards and accolades during the year for our outstanding service, and contributions to society. The following is a list of major awards that we won during the year.

## ComfortDelGro Corporation

1. Distinguished Friend of Lions Befrienders Service Association (Singapore)
2. Silver Award in the “Excellence in Retention Strategy” category at the HR Excellence Awards 2019 by Human Resources Online

## Beijing Jin Jian Taxi Services

3. Beijing “Advanced Traffic Safety Unit” for Year 2018 by the Beijing Traffic Safety Committee
4. Beijing Workers Pioneer in 2019 by the Beijing Federation of Trade Unions and Beijing Human Resources and Social Security Bureau

## Chengdu ComfortDelGro Taxi

5. Huang Guang Ming and Huang Zhi Jin were Finalists for the Passion! Award 2018
6. Yao Gang received the Excellent Driver Award from the Chengdu Transportation Bureau
7. Awarded Sichuan Integrity Enterprise in 2019 by the Sichuan Provincial People’s Government

## CityCab (Shenyang)

8. 22 taxis won the “Model Taxi” Award
9. 149 cabbies were awarded the “Star Driver” title
10. AAA Standard Enterprise for 2018

## ComfortDelGro Bus

11. 7 National Kindness Award-Transport Gold 2019 winners
12. Merit Award in the “Non-public Bus Fleet” category at the Singapore Road Safety Awards 2019 by the Singapore Road Safety Council (SRSC)

## ComfortDelGro Corporation Australia

13. Brian Tisdall was the winner of The Manmeet Sharma Perpetual Professional Driver Award by the Queensland Bus Industry Council
14. Bronson Farrugia was joint winner of the Apprentice of the Year Award by the Queensland Bus Industry Council
15. Buslink Gladstone recognised for 20 years of service by the Queensland Bus Industry Council
16. Glenn Sharp was awarded the Metropolitan/Outer Metropolitan Bus Driver of the Year Award at the BusNSW’s Bus Driver of the Year Awards
17. Sean Moller was joint winner of the 2019 Apprentice of the Year Award by the Bus Association of Victoria
18. Coastal Liner received a Certificate of Appreciation from NSW Rural Fire Service
19. Hunter Valley Buses received a “Thank You” Award from Westpac Rescue Helicopter

## ComfortDelGro Driving Centre

20. Ng Soon Lai, Lawrence was Finalist for the Passion! Award 2018
21. Certified On-the-Job Training Centre (COJTC) by the Institute of Technical Education (ITE)
22. ISO 9001:2015 Quality Management System Certification
23. Received the “Assisted Compliance Assurance Award (ACAP) Premium” status by the Inland Revenue Authority of Singapore (IRAS)
24. Singapore Quality Class Star with People Niche Recertification by Enterprise Singapore

## ComfortDelGro Engineering

25. 17 National Kindness Award-Transport Gold 2019 winners
26. 50 Excellent Service Award 2019 winners



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- 27. bizSAFE Star Recertification by the Workplace Safety and Health Council
- 28. BS OHSAS 18001:2007 Occupational Health and Safety Management System Recertification
- 29. COJTC Distinguished Partner Award by ITE
- 30. Eco-Office Certification by the Singapore Environment Council (SEC) and attained "Champion Award" status
- 31. ISO 9001:2015 Quality Management System Certification

### ComfortDelGro Taxi

- 32. Tan Boon Tong and Low Siang Lee were awarded Champion and Merit respectively in the "Safe Driver Award" category at the Singapore Road Safety Award 2019 by the SRSC
- 33. 33 National Kindness Award-Transport Gold 2019 winners
- 34. 95 Excellent Service Award winners
- 35. CityCab and Comfort received the Excellence and Merit Award respectively at the 21st Annual Safety, Health and Environmental Award Convention 2019 by the Land Transport Authority (LTA)
- 36. Named "Friend of Singapore Red Cross" at the Singapore Red Cross 70th Anniversary Award Ceremony 2019
- 37. Special Mention (Distinction) Award at the Singapore HEALTH Award 2019 by the Health Promotion Board

### GobblerCo

- 38. Certificate of Recognition at the 5th Enabling Employers Award by SG Enable

### Guangzhou Xin Tian Wei Transportation Development

- 39. Liang Xue Jin and Liu Jia Yu were Finalists for the Passion! Award 2018
- 40. 2019 Spring Festival "Excellent Unit" by Guangzhou Changyun Group Limited
- 41. Named "Charitable Unit" at the 2019 Spring Festival Charity Event by the Guangdong Province Youth Development Foundation

### Jilin ComfortDelGro Taxi

- 42. Li Cui Ying was Finalist for the Passion! Award 2018
- 43. Quan Sheng Bo and Wang Yu Mei were awarded "Outstanding Founder of Civilised City" by the Create Civilised City Management Office
- 44. Wang Yu Mei was awarded "Excellent Cabby" by the Jilin City Taxi Management Office and "Top 10 Warm-hearted Person" by the Jiangcheng Evening News

- 45. Named "Outstanding Unit" at the Jilin Youth Civilisation Quality Service Competition by the Jilin Municipal Committee of the Communist Youth

### Metroline

- 46. The School Library Bus was awarded Bronze in the "Bus & the Community" category at the UK Bus Awards 2019
- 47. Metroline was Finalist in the "Environmental Award" category at the UK Bus Awards 2019
- 48. Alperton Garage was Finalist in the "Top London Bus Garage" category at the UK Bus Awards 2019
- 49. Willesden Garage was Finalist in the "Best Vehicle Care" category at the UK Bus Awards 2019
- 50. Agnieszka Narbut was Finalist in the "Top London Bus Driver" category at the UK Bus Awards 2019
- 51. Mitesh Patel received a Special Commendation for Outstanding Service in the "Unsung Hero" category at the UK Bus Awards 2019
- 52. Holloway Garage was named "Environmental Campaign Champion" at the London Bus Awards 2019
- 53. Mathew Retter was winner in the "Electrical Technician" category at the Institute of Road Transport Engineers Skills Challenge 2019
- 54. Wolfgang Chindamo was Finalist for the Passion! Award 2018

### Moove Media

- 55. Best Partnership Award (Merit) at the Singapore Media Awards 2019

### Nanning Comfort Transportation

- 56. Li Fang Jie was awarded the "Trade Union Activist" by the Trade Union Working Committee of Nanning High-Tech District
- 57. Mo Xiu Lian was awarded the "Outstanding Trade Union Cadre" by the Trade Union Working Committee of Nanning High-Tech District
- 58. Awarded "Harmonious Labour Relations Unit" by the Trade Union Working Committee of Nanning High-Tech District
- 59. Named "Charitable Unit" in 2019 by Guangxi Traffic Radio

### SBS Transit

- 60. Abdul Azim Bin Abdul Azizam was Finalist for the Passion! Award 2018
- 61. Arifin Bin Abdul Talib and Chew Wi Meen were awarded the SkillsFuture Fellowship 2019 by the SkillsFuture Singapore

## AWARDS AND ACCOLADES

62. S Muthiah s/o Suppiah won the Safe Driver Award (Public Bus Category) at the Singapore Road Safety Awards 2019
63. 5 Outstanding Service Individual (Public Transport) winners at the Land Transport Excellence Awards (LTEA) 2019
64. "Best Land Transport Operations & Maintenance Initiatives Award" for North East Line (NEL) and "Best Transport Operations & Maintenance Initiatives (Merit)" for Downtown Line at LTEA 2019
65. MOT Challenge Shield Award for "Most Reliable MRT Line" for NEL at LTEA 2019
66. 121 National Kindness Award-Transport Gold 2019 winners
67. 1,989 Excellent Service Award 2019 winners
68. Best-Performing Stock for the Transport/Storage/ Communications sector by The Edge Singapore Billion Dollar Club 2019
69. NS Mark (Gold) accreditation by the Advisory Council on Community Relations in Defence
70. NTUC Health Volunteer Appreciation Award - Friends Award Gold 2018
71. Runner-up in the "Consumer Discretionary Services" category for the Most Transparent Company Award at the 20th Investors' Choice Awards 2019 by the Securities Investors Association (Singapore) (SIAS)
72. "Safe Bus Operator of the Year (Excellence)" Award and "Safe Rail Line of the Year (Merit)" Award at the 21st Annual Safety Award Convention by the LTA
73. Special Mention Award at the Singapore HEALTH Award 2019 by the Health Promotion Board
74. Total Defence Award - NS Advocate Award for Large Companies by the Ministry of Defence

### Scottish Citylink Coaches

75. Gold in the "Customer Service and Support Staff Award" category at the 2019 UK Coach Awards
76. Silver in the "Top Express Operation" category at the 2019 UK Coach Awards
77. Bronze in the "Marketing Excellence" category at the 2019 UK Coach Awards

### SetSCO Services (SETSCO)

78. Salim Suwignjo received the Commendation Award by Enterprise Singapore
79. Eco-Office Recertification by the SEC and attained "Professional Award" status
80. Received the "ACAP Premium" status by IRAS
81. Safety Excellence and Bonus Award by the Petrochemical Corporation of Singapore
82. "Zero Recordable Injury" Safety Plaque and Letter of Appreciation from ExxonMobile Asia Pacific

### Shenyang ComfortDelGro Taxi

83. Zhao Yu Hai was Finalist for the Passion! Award 2018
84. 66 taxis won the "Model Taxi" Award
85. 273 cabbies were awarded the "Star Driver" title
86. AAA Standard Enterprise for 2018

### Swan Taxis

87. Mehul Chudasama won the Passion! Award 2018

### VICOM

88. Mary Lee, Chief Financial Officer of VICOM, was conferred the Best Chief Financial Officer Award in the "Mid-cap" category at the 14th Singapore Corporate Awards 2019
89. Eco-Office Recertification by the SEC and attained "Professional Award" status
90. ISO 9001:2015 Quality Management Systems Recertification
91. Winner in the "Mid-cap" category for the Singapore Corporate Governance Award at the 20th Investors' Choice Awards 2019 by the SIAS
92. Runner-up in the "Consumer Discretionary Services" category for the Most Transparent Company Award at the 20th Investors' Choice Awards 2019 by the SIAS
93. Runner-up in the "Shareholder Communication Excellence Award" category at the 20th Investors' Choice Awards 2019 by the SIAS



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