

## AWARDS AND ACCOLADES

At ComfortDelGro Corporation Limited, the desire to always do better is borne out of passion – for our work and for our customers. As a result of this fervour, the Group was honoured with numerous awards and accolades during the year for our outstanding service and contributions to society. The following is a list of major awards that we won during the year.

### ComfortDelGro Corporation

- 1 Lim Jit Poh, Chairman of ComfortDelGro, was conferred the Public Service Star (BBM) at the Singapore National Day Awards 2015
- 2 Eco Office Label 2015-2017
- 3 Most Transparent Company Award in the Travel, Leisure & Automobiles & Parts category at the Securities Investors Association (Singapore) (SIAS) Investors' Choice Awards 2015

### Beijing Jin Jian Taxi Services

- 4 Excellent Organisation Award in the "Capital's Taxi Heroes and Charming Taxi Drivers" category at the 9th Annual China Petrol Beijing Cup
- 5 Positive Contribution Award in Transport Services at the Asia Pacific Economic Cooperation Conference 2014 by the Beijing Municipal Transportation Commission

### Chongqing ComfortDelGro Driver Training

- 6 Best Organisation Award at the "Finding Chongqing's Outstanding Drivers" campaign by the Chongqing Road Transport Association

- 7 Excellent Enterprise Award by Jiulongpo District in Chongqing
- 8 Zeng Qi received the Most Satisfactory Instructor Award by the Chongqing Road Transport Association

### CityCab (Shenyang)

- 9 AAA Taxi Enterprise for Service Quality for 2014
- 10 Contract Observing and Trustworthy Company for 2014

### ComfortDelGro Bus

- 11 8 Excellent Service Award winners
- 12 8 National Kindness Award-Transport Gold 2015 winners

### ComfortDelGro Driving Centre

- 13 'Assisted Compliance Assurance Programme (ACAP) Premium' status by the Inland Revenue Authority of Singapore
- 14 Certified On-the-Job Training Centre by the Institute of Technical Education
- 15 ISO 9001:2008 Quality Management Certification
- 16 People Developer Award by SPRING Singapore
- 17 Singapore Quality Class Star Award by SPRING Singapore

### ComfortDelGro Engineering

- 18 25 National Kindness Award-Transport Gold 2015 winners
- 19 bizSAFE Star by the Ministry of Manpower



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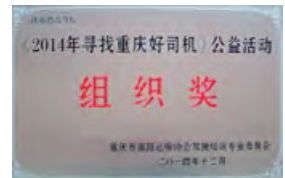
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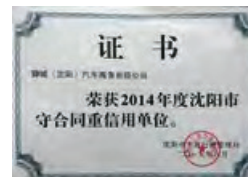
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- 20 BS OHSAS 18001:2007 Certification
- 21 ISO 9001:2008 Quality Management Certification
- 22 Singapore Quality Class Recertification by SPRING Singapore

### ComfortDelGro Savico Taxi

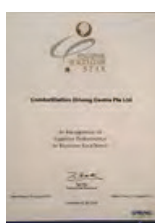
- 23 Bui Khac Minh, Le Hoai Son, Nguyen Duy Duong and Nguyen Xuan Tuan received the Good Driver Award by the Ho Chi Minh City Taxi Association

### ComfortDelGro Taxis

- 24 282 Excellent Service Award winners
- 25 47 National Kindness Award-Transport Gold 2015 winners
- 26 Named Favourite Taxi Agency and Favourite Taxi App at the Travellers' Choice Awards 2015 by TripAdvisor
- 27 NS Advocate Award for SMEs and Large Companies at the Total Defence Awards 2015 by the Ministry of Defence
- 28 Singapore HEALTH Award (Gold) by the Health Promotion Board
- 29 Singapore Human Resource Award 2015 in the "Quality Work-life, Physical & Mental Well-being" category by the Singapore Human Resources Institute
- 30 ISO 22301:2012 Business Continuity Management System Recertification

### Guangzhou Xin Tian Wei Development

- 31 Marc Tay, Chief Executive Officer of South China Business Unit, ComfortDelGro, won Guangzhou City's Outstanding Manager for Customer Satisfaction Award
- 32 Lan Yonglian, Deputy General Manager, was awarded Advanced Individual for Safety Production for 2014 by the Guangdong Safety Committee
- 33 Lei Lanjun and Liu Junchi awarded Advanced Management in Information Service Management by the Guangzhou Transportation Group
- 34 Liang Dingqiang and Tan Wenshi awarded Advanced Individual in Information Service Management by the Guangzhou Transportation Group
- 35 First Class Station by the Guangdong Transport Association
- 36 Guangdong's Model Enterprise of Integrity by the Guangdong Provincial Enterprises Confederation and Guangdong Entrepreneur Association
- 37 Model Staff Home by the Guangdong Federation of Trade Unions
- 38 Runner-up at the Inspection of Dangerous Goods contest by the Guangzhou Transportation Group
- 39 Third in the Bus Station Services Skills competition by the Guangzhou Transportation Group
- 40 Women Civilisation Post by the Guangdong Women's Federation



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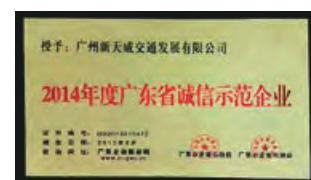
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## AWARDS AND ACCOLADES

### Jilin ComfortDelGro Taxi

- 41 Youth Civilisation Unit of Jilin City by the Jilin City Civilisation Office

### Metroline

- 42 Alperton Garage won the London Garage of the Year category, while Holloway Garage clinched Silver in the same category at the 2015 UK Bus Awards
- 43 Kingsley Tomlin won second place in the Top London Bus Driver category at the 2015 UK Bus Awards
- 44 Brentford Garage was finalist for the Best Vehicle Care Award category at the 2015 London Bus Awards
- 45 Prashantsen Deuchande was awarded Environmental Campaign Champion at the 2015 London Bus Awards
- 46 Chris Brown and Martin Tomkins were runners-up for the Knorr-Bremse Electrical and Mechanical Award at the Institute of Road Transport Engineers Skills Challenge
- 47 Martin Tomkins was runner-up for the Allison Transmission Mechanical Technician Award at the Institute of Road Transport Engineers Skills Challenge

### Nanjing ComfortDelGro Dajian Taxi

- 48 Ranked first in the 2015 AAA rating of taxi operators in Jiangsu Province for the third time

### Nanning Comfort Transportation

- 49 Best Taxi Operator Unit for the 12th year
- 50 No. 10 Route Group named Outstanding Model by the National Ministry of Transport
- 51 No. 10 Route Group awarded National Pioneer Model Workers by the National Ministry of Transport

### SBS Transit

- 52 1,480 Excellent Service Award winners
- 53 137 National Kindness Award-Transport Gold 2015 winners
- 54 Champion (Buses Fleet) for the Singapore Road Safety Award 2014 by the Singapore Road Safety Council
- 55 Chan Hua Seng was awarded Road Safety Champion (Most Improved Driver) and Elizabeth Lim Poh Suan was awarded Merit (Safe Driver) at the Singapore Road Safety Award 2014 by the Singapore Road Safety Council
- 56 ISO 22301:2012 Business Continuity Management System Recertification
- 57 Outstanding Supporter Award 2015 by the President's Challenge



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### Setso Services

- 58 ISO 50001 Energy Management System Certification
- 59 Safety Excellence Award by the Petroleum Corporation of Singapore
- 60 Singapore HEALTH Award (Silver) by the Health Promotion Board

### Shenyang ComfortDelGro Taxi

- 61 "A" Grade Credit Tax Paying Enterprise for 2014
- 62 AAA Taxi Enterprise for Service Quality for 2014

### Suzhou Comfort Taxi

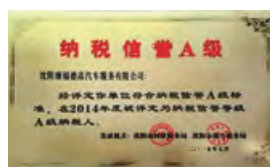
- 63 Top Five Taxi Operator in Suzhou

### VICOM

- 64 Best Investor Relations Award (Bronze) 2015 for companies with S\$300 million to S\$1 billion in market capitalisation by the Singapore Institute of Directors

### Vietnam Taxi (Vinataxi)

- 65 Certificate of Merit by the Ho Chi Minh City Police
- 66 Outstanding Trade Union 2014 and Certificate of Merit by the Ho Chi Minh City Export Processing and Industrial Zones Authority
- 67 Vietnam Top 50 Well-known Trademark by the Vietnam Intellectual Property Department



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