

At ComfortDelGro Corporation Limited, the desire to always do better is borne out of passion — for our work and for our customers. As a result of this fervour, the Group was honoured with numerous awards and accolades during the year for our outstanding service, and contributions to society. The following is a list of major awards that we won during the year.



ComfortDelGro Corporation

- 1. Champions of Good 2017 Award by the National Volunteer and Philanthropy Centre
- 2. Distinguished Friend of Lions Befrienders
- 3. Total Defence Award - NS Advocate Award for Large Companies by the Ministry of Defence

Beijing Jin Jian Taxi Services

- 4. Branches 5 and 15 were awarded the “Advanced Unit on Security Information in the Taxi Industry” by the Beijing Municipal Public Security Bureau
- 5. Beijing Municipal Advanced Unit of Traffic Safety Management 2016 by the Beijing Municipal Traffic Safety Committee
- 6. Beijing Honest Service Enterprise 2016 by the Beijing Taxi and Car Rental Association

Chengdu ComfortDelGro Taxi

- 7. “Chengdu Good Driver” and “Civilised Transport Demonstration Unit” Award



ComfortDelGro Bus

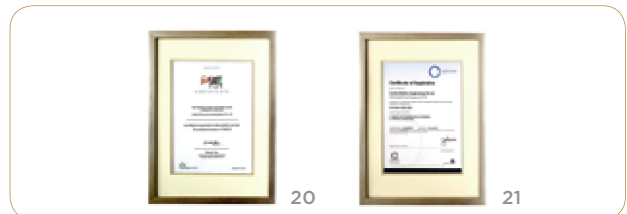
- 8. 10 National Kindness Award - Transport Gold 2017 winners
- 9. Road Safety Award for Companies with Bus Fleet by the Singapore Road Safety Council (SRSC)

ComfortDelGro Corporation Australia

- 10. Community Event of the Year for Christmas Bus Initiative
- 11. Brendon Lewis and Peter Rose were Finalists for the Passion! Award 2016
- 12. Recognised for Outstanding Contribution in the Hills Shire Summer Series for Australia Day 2017

ComfortDelGro Driving Centre

- 13. ‘Assisted Compliance Assurance Programme (ACAP) Premium’ status by the Inland Revenue Authority of Singapore
- 14. Certified On-the-Job Training Centre by the Institute of Technical Education
- 15. ISO 9001:2008 Quality Management System Certification
- 16. Neo Choon Jin was Finalist for the Passion! Award 2016
- 17. Singapore Quality Class Star and People Developer Certification by SPRING Singapore



ComfortDelGro Engineering

- 18. 27 National Kindness Award - Transport Gold 2017 winners
- 19. 81 Excellent Service Award 2017 winners
- 20. bizSAFE Star Recertification by the Workplace Safety & Health Council
- 21. BS OHSAS 18001:2007 Occupational Health and Safety Management System Recertification
- 22. ISO 9001:2015 Quality Management System Certification
- 23. Quek Li Tong was Finalist for the Passion! Award 2016
- 24. Singapore Quality Class Star Certification by SPRING Singapore

ComfortDelGro Irish Citylink

- 25. 2017 Winner in the Travel Sector by Customer Xperience Insights (cXi)



ComfortDelGro Taxi

- 26. 235 Excellent Service Award winners
- 27. 39 National Kindness Award - Transport Gold 2017 winners
- 28. Achievement Award and Excellence Award at the Singapore HEALTH Award by the Health Promotion Board (HPB)
- 29. Special Mention (Distinction) Award for Mature Workers at the Singapore HEALTH Award by the HPB
- 30. Appreciation for strong partnership and close collaboration by the Singapore Police Force
- 31. Ong Swee Ker was Finalist for the Passion! Award 2016
- 32. Tan Beng Cheong was awarded Merit and Mohamed Bin Ghani was awarded Champion in the "Safe-Driver - Taxi Fleet" category while Woon Choon Seong was awarded Champion and A Noh Bin Abdullah was awarded Merit in the "Most Improved Driver - Taxi Fleet" category at the Singapore Road Safety Award 2016 by the SRSC

Guangzhou Xin Tian Wei Transportation Development

- 33. Lan Yong Lian was awarded Outstanding Station Manager and Outstanding Brand Building for Bus Station by the China Land Transport Association
- 34. Li Jiaying and Li Weijun were awarded Advanced Individual in the Information Service Management category by the Guangzhou Transport Information and Control Centre
- 35. Lu Jianhui and Tang Hua were awarded Advanced Management in the Information Service Management category by the Guangzhou Transport Information and Control Centre
- 36. "Model Unit" in the Information Service Management category by the Guangzhou Transport Information and Control Centre
- 37. Outstanding Unit in Fire Safety for 2016 by the Guangzhou Transport Group
- 38. Outstanding Unit in Safety Production for 2016 by the Guangzhou Transport Group
- 39. Outstanding Unit in Social Security Management for 2016 by the Guangzhou Transport Group
- 40. Outstanding Member Unit for 2015-2016 by the Guangdong Land Transport Association
- 41. The Security Department was awarded "Model Staff Home" by the Guangdong Federation of Trade Unions

Metroline

- 42. Ian Foster, Metroline's Engineering Director, was elected to the General Council of the Institute of Road Transport Engineers
- 43. Michael Francis was shortlisted in the category of London Driver of the Year at the 2017 UK Bus Awards
- 44. Willesden Garage was shortlisted for the Best London Bus Garage Award at the 2017 UK Bus Awards
- 45. Stan Davern was awarded Transport Safety Champion of the Year at the Metroline Service Awards
- 46. Tracey Palmer received the Accessibility Champion Award at the 2017 London Bus Awards



Moove Media

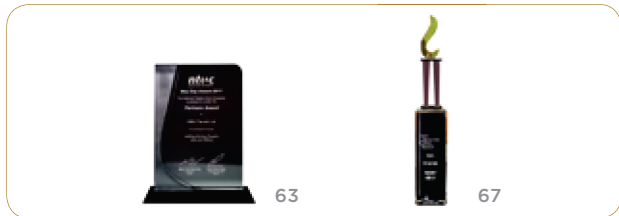
- 47. Advertising Award at the Singapore National Business Awards 2017 by the Singapore Business Review
- 48. "Best Launch/Relaunch by a Media Owner" Silver Award at the SPARK Awards for Media Excellence 2017 by the Marketing Interactive



Nanning Comfort Transportation

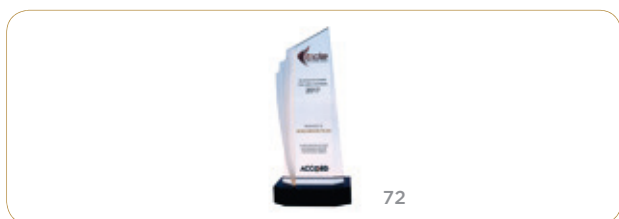
- 49. 10 cabbies were named Pioneer Workers by the Nanning City Federation of Trade Union
- 50. Another 10 cabbies were awarded Pioneer Unit by the Nanning City Federation of Trade Union
- 51. Liaoqi won the Passion! Award 2016
- 52. Li Fangjie was awarded "Outstanding Trade Union Active Member" by the Trade Union of Nanning High-tech Industrial District
- 53. Mo Xiulian was awarded "Outstanding Trade Union Member" by the Trade Union of Nanning High-tech Industrial District
- 54. Nanning High Tech Industrial District Model Employee Home by the Trade Union of Nanning High-tech Industrial District

- 55. Mo Linjun was awarded “Nanning City Skilled Driver” by the Nanning Federation of Trade Union
- 56. Su Shijun and Wang Huining were awarded “Nanning Outstanding Driver” by the Traffic Police Division of Nanning Public Security Bureau



SBS Transit

- 57. 147 National Kindness Award - Transport Gold 2017 winners
- 58. 1,598 Excellent Service Award winners
- 59. Ho Ah Seng was awarded in the “Safe Driver” category and Tham Moon Kiat was awarded in the “Most Improved Driver” category at the Singapore Road Safety Award 2016 by the SRSC
- 60. ISO 55001:2014 Asset Management Certification
- 61. Lee Teh Huat and Tan Lai Chua were Finalists for the Passion! Award 2016
- 62. Lim Boon Long and Han Tat Toon were awarded the SkillsFuture Fellowship Award 2017 by the Singapore National Employers Federation
- 63. May Day Partnership Award 2017 by the National Trade Union Congress (NTUC)
- 64. May Day Award for contribution to the Singapore Bus Academy by the NTUC
- 65. NTUC Health Volunteer Appreciation 2017 Award
- 66. Special Mention Award for Mature Workers at the Singapore HEALTH Award by the HPB
- 67. Transparency Award – Mid and Small Cap category at the Securities Investors Association (Singapore)’s (SIAS) 18th Investors’ Choice Award 2017
- 68. Attained the Tripartite Standard (TS) on Employment of Term Contract Employees by the Tripartite Alliance for Fair and Progressive Employment Practices (TAFEP)
- 69. Attained the TS on Flexible Work Arrangements by the TAFEP



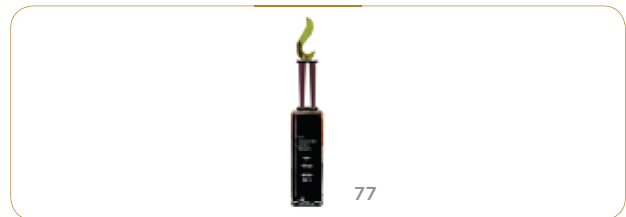
SetSCO Services (SETSCO)

- 70. Attained new accreditation for Management System Certification by the Singapore Accreditation Council

- 71. Total Defence Award - NS Mark Gold by the Ministry of Defence
- 72. Total Defence Award - NS Advocate Award for Large Companies by the Ministry of Defence

Swan Taxis

- 73. Marie Hodorek was Finalist for the Passion! Award 2016



VICOM

- 74. Chee Yin Seng was Finalist for the Passion! Award 2016
- 75. ISO 9001:2015 Quality Management System Recertification
- 76. Recertification of ISO/IEC 17025:2005 General Requirements for the Competence of Testing and Calibration Laboratories
- 77. Transparency Award - Mid and Small Cap category at the SIAS’ 18th Investors’ Choice Award 2017
- 78. Total Defence Award - NS Mark by the Ministry of Defence



Vietnam Taxi (Vinataxi)

- 79. Vietnam Top 50 Well-known Trademark by the Vietnam Intellectual Property Department