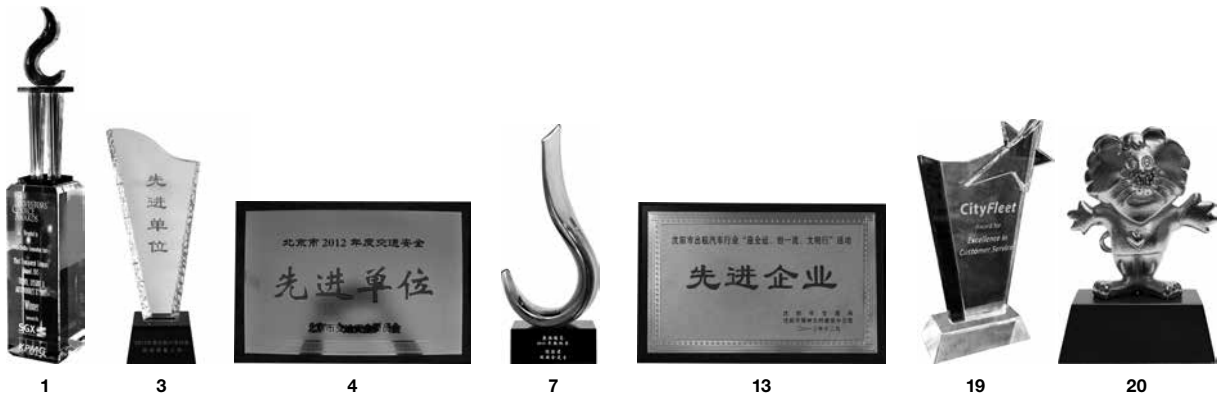


AWARDS & ACCOLADES



At ComfortDelGro Corporation Limited, the desire to always do better is borne out of passion – for our work and for our customers. As a result of this fervour, the Group was honoured with numerous awards and accolades during the year for our outstanding service and contributions to society. The following is a list of major awards that we won during the year.

COMFORTDELGRO CORPORATION

1. Winner in the Travel, Leisure & Automobiles & Parts category for the Most Transparent Company Award at the Securities Investors Association (Singapore) (SIAS) Investors' Choice Award 2013

BEIJING JIN JIAN TAXI SERVICES

2. Advanced Management Staff in District Traffic Security 2012 by Shi Jing Shan District Traffic Safety Committee
3. Advanced Unit on Security Information in the Taxi Industry 2012 by Beijing Municipal Public Security Traffic Management Bureau
4. Advanced Unit on Traffic Safety 2012 by Beijing Municipal Traffic Safety Committee
5. Advanced Worker in Beijing Municipal Taxi Industry Public

Security by Beijing Municipal Public Security Traffic Management Bureau

CHENGDU COMFORTDELGRO TAXI

6. Caring Company Award by the People's Government of Gao Xin District
7. Hu Anquan won Passion! Award 2013
8. Over RMB1 Million Annual Tax Enterprise Award by the People's Government of Jinniu District
9. Runner-up in the Chengdu Taxi Industry Service Quality Competition

CHONGQING COMFORTDELGRO DRIVER TRAINING

10. Rated four-star by the Chongqing Administration for Road and Transport

11. Zeng Qi was Champion in the Cart category and Bo Xinlin came in sixth in the Car category at the 2013 Chongqing Vehicle-Training Instructors' Skills Competition

CITYCAB (SHENYANG)

12. 57 taxi drivers were commended as "Taxi Star" by Shenyang Transportation Bureau
13. AAA Taxi Enterprise for Service Quality in 2013
14. Contract Observing and Trustworthy Company of Liaoning 2012
15. Contract Observing and Trustworthy Company of Shenyang 2012
16. Four taxi drivers were commended as "Satisfied Taxi Driver" by Shenyang Transportation Bureau



25



30



35



41



44

CITYFLEET NETWORKS

17. ISO 14001 Environmental Management Certification
18. ISO 9001 Quality Management Certification
19. Kerry Riley won the Excellence in Customer Service Award 2013

COMFORTDELGRO BUS

20. 15 National Kindness Award-Transport Gold 2013 winners
21. Safety Performance Award by Petrochemical Corporation of Singapore
22. Safety Performance Award by The Polyolefin Corporation (S)

COMFORTDELGRO CABCHARGE

23. Ryan Williams came in third at the Scania Young Australian Bus Driver of the Year Competition 2012

COMFORTDELGRO DRIVING CENTRE

24. "Premium Status" in the Goods and Service Tax-Assisted Compliance Assurance Programme by the Inland Revenue Authority of Singapore (IRAS)
25. Distinguished Home Team Partner Award 2013 by the Ministry of Defence

26. Meritorious Defence Partner Award 2013 by the Ministry of Home Affairs

COMFORTDELGRO ENGINEERING

27. 42 National Kindness Award-Transport Gold 2013 winners
28. BizSafe Star by the Ministry of Manpower
29. BS OHSAS 18001:2007 Certification
30. Jimmy Ng received the May Day Model Partnership Award in the individual "Progressive Wage Model" category
31. May Day Model Partnership Award in the institutional "Develop a Resilient & Adaptable Workforce" category
32. May Day Model Partnership Award in the institutional "Progressive Wage Model" category
33. Singapore Quality Class Recertification

COMFORTDELGRO INSURANCE BROKERS

34. Singapore SME 1000 Company

COMFORTDELGRO RENT-A-CAR (CHENGDU)

35. 2013 Golden Bull Taxpayer Award
36. ISO 9001 Quality Management Certification

COMFORTDELGRO SAVICO TAXI

37. Active Participant Award by the Ho Chi Minh City Taxi Association

COMFORTDELGRO TAXIS

38. 279 Excellent Service Award winners
39. 38 National Kindness Award-Transport Gold 2013 winners
40. Ang Yeow Chuan was one of three Kindness Champions at the National Kindness Award-Transport Gold 2013
41. ISO 22301 Certification for Business Continuity Management by Lloyd's Register Quality Assurance (LRQA)
42. Lim Soon Keng and Thomas Charles were finalists in the Customer Service-Transport (Taxi) category at the Singapore Experience Awards 2013

AWARDS & ACCOLADES



48



50



56



57



60

- 43. Tan Poh Seng won the Customer Service-Transport (Taxi) category at the Singapore Experience Awards 2013
- 44. Yang Ban Seng, Chief Executive Officer (Taxi Business), received the Medal of Commendation at the NTUC May Day Awards

- 49. Outstanding Unit in Developing Enterprise Culture for the National Traffic and Transportation Industry
- 50. Top 100 Best Bus Stations with Integrity for National Road Transport by the China Road Transport Association

- 56. Integrated Quality System Certification covering ISO 9001:2008 Quality Management Certification, EMS 14001:2004 Environmental Management Certification and OHSAS 18001:2007 Occupational Health & Safety Management Certification

GUANGZHOU XIN TIAN WEI DEVELOPMENT

- 45. Guangdong Outstanding and Trusted Enterprise 2012
- 46. Guangdong Trusted Model Enterprise by the Guangdong Enterprise Confederation/ Guangdong Entrepreneur Association for the fourth consecutive year
- 47. Guangzhou "March 8th Women's Day Honour" for 2012 by Guangzhou Women's Federation
- 48. Marc Tay, Chief Executive Officer of South China Business Unit, won the Outstanding Station Master Award as well as one of top 10 Best Managers for Innovative Technological Management at the Second National Road Transport and Bus Station Awards by the China Road Transport Association

JILIN COMFORTDELGRO TAXI

- 51. Advanced Unit in Traffic Safety Management by the Jilin City Traffic Safety Committee

METROLINE

- 52. Cricklewood Garage was highly commended in the London Garage of the Year category at the 2013 UK Bus Awards
- 53. Euphema Wallace won the Accessibility Champion at the 2013 London Bus Awards
- 54. Leslie Peacock was joint Runner-up for the Top London Bus Driver category at the 2013 London Bus Awards

MOOVE MEDIA

- 55. Finalist for Best Use of Outdoor at the Singapore Media Awards 2013

NANJING COMFORTDELGRO DAJIAN TAXI

- 57. Ranked first in the 2012 AAA rating of taxi operators for service quality and trustworthiness

NANNING COMFORT TRANSPORTATION

- 58. 10 taxi drivers earned spots in "100 Best Drivers"
- 59. 75 drivers awarded "Best Driver" by Nanning Comfort Transportation
- 60. Best Taxi Operator Unit for ninth year

SBS TRANSIT

- 61. 1,205 Excellent Service Award winners
- 62. 120 National Kindness Award-Transport Gold 2013 winners



67



68



72



77



82



84

- 63. Alan Ng, Lee Boon Yee and Philip Koo received the May Day Model Partnership Award in the Individual category
- 64. Bronze for Best Annual Report for Companies with less than S\$1 billion in the Market Capitalisation category at the Singapore Corporate Awards 2013
- 65. ISO 22301:2012 Societal Security-Business Continuity Management System by SGS International Certification Services Singapore
- 66. ISO 9001:2008 Quality Management Recertification
- 67. Plaque of Commendation (Star) Award at the NTUC May Day Awards
- 68. Runner-up for the Singapore Corporate Governance Award in the Mid-Cap category (market capitalisation of S\$300 million to less than S\$1 billion) at the SIAS Investors' Choice Award 2013

SCOTTISH CITYLINK COACHES

- 69. Operator Excellence Awards Innovation of the Year by Route One

SETSCO SERVICES

- 70. "Best Contractor" by Jurong Aromatics Corporation and S K Engineering & Construction
- 71. "Premium Status" in the Goods and Service Tax-Assisted Compliance Assurance Programme by IRAS
- 72. BizSafe Star by the Ministry of Manpower
- 73. Meritorious Defence Partner Award 2013 by the Ministry of Defence
- 74. People Developer Standard Recertification
- 75. Safety Performance Award by Petrochemical Corporation of Singapore
- 76. Singapore Quality Class Recertification

SHENYANG COMFORTDELGRO TAXI

- 77. AAA Taxi Enterprise for Service Quality in 2013
- 78. Contract Observing and Trustworthy Company of Liaoning for 2012

- 79. Contract Observing and Trustworthy Company of Shenyang for 2012

- 80. Tan He Chun and Zhao Yu Hai were named "Five Star Taxi Driver"

VICOM

- 81. "Premium Status" in the Goods and Service Tax-Assisted Compliance Assurance Programme by IRAS
- 82. Bronze for Best Investor Relations in the Companies with S\$300 million to less than S\$1 billion in the Market Capitalisation category at the Singapore Corporate Awards 2013
- 83. Distinguished Defence Partner Award 2013 by the Ministry of Defence

VIETNAM TAXI

- 84. Excellent Company Award by Upper Trade Union