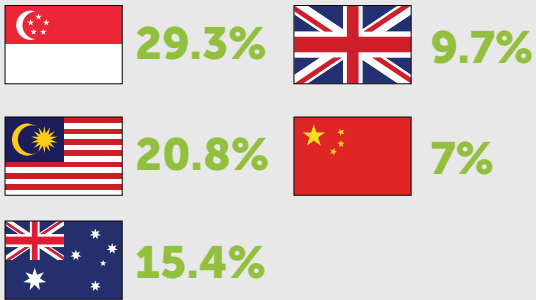


COMFORTDELGRO IN FOCUS

SOCIAL IMPACT

5

Major Nationalities
In Our Workforce



Female Employees
Across The Group

13%



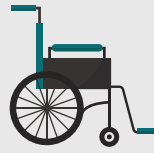
Employees Who Are
Over 50 Years Old
Across The Group

36.7%

Donations To Charity By
The Group In 2018



over
S\$1.15 Million



Accessibility
On Buses*

98%

Singapore

99%

United Kingdom
& Ireland

67%

Australia



Passenger Injury Rate Per
Million KM

3.39

Singapore

10.69

United Kingdom
& Ireland

3.61

Australia



Accident
Frequency Rate

1.83

Singapore

3.25

United Kingdom
& Ireland

42.17

Australia



Accident
Severity Rate

37.34

Singapore

20.84

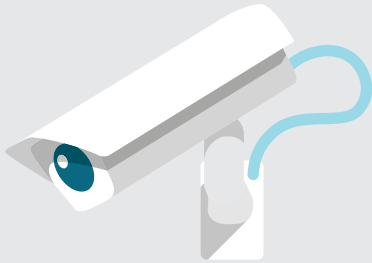
United Kingdom
& Ireland

399.53

Australia

* Singapore operations refer to SBS Transit, United Kingdom operations refer to Metroline and New Adventure Travel, Australian operations refer to ComfortDelGro Corporation Australia

ENVIRONMENTAL IMPACT



Number Of Vehicles And Stations Fitted With CCTVs Or In-Vehicle Cameras

99%

Singapore

97%

United Kingdom

90%

Australia

Electricity Consumption**



481,170,994

(kWh)

Greenhouse Gas Emissions*



1,157,916

(Tonnes CO₂e)

Waste Collected**



7,476

(Tonnes)

Water Used**



2,423,621

(M³)

Paper Including Cartons, Recycled***



51,025

(KG)

Paper Used****



36,095

(Reams)

* Excludes operations in China, Vietnam and Malaysia

** Excludes operations in Vietnam and Malaysia

*** Data available only for Singapore

**** Data available only for Singapore and the United Kingdom