



COMFORTDELGRO CABBIES TO DELIVER **McDONALD'S MEALS**

9 April 2020 – Your McDonald's favourites will soon be brought to you by your friendly neighbourhood Comfort cabby!

ComfortDelGro cabbies, who have been hard hit by the many safe distancing measures aimed at stemming the COVID-19 outbreak, will from today be given the option to provide food delivery services for McDonald's.

ComfortDelGro's tie-up with McDonald's Singapore has been made possible as the Government has eased point-to-point regulations that now allows taxi drivers and private-hire car drivers to participate in the delivery service trial. ComfortDelGro cabbies who choose to provide delivery service for McDonald's will be orientated on the necessary procedures to safely and efficiently help deliver customer orders. Thereafter, the cabbies will be assigned to various McDonald's restaurants where they can pick up and deliver customer orders.

Said Mr Tommy Tan, Chief Operating Officer of ComfortDelGro Taxi: "We have been working tirelessly to try and find jobs for our many cabbies amidst the dramatic drop in passenger demand. Every dollar they can earn now is a dollar that will help put food on their own tables. We are also happy to partner McDonald's in what we see as a win-win-win situation for everyone - McDonald's, our cabbies and hungry residents."

Mr Benjamin Boh, Chief Operations Officer, McDonald's Singapore added: "This crisis has indeed sparked off a spirit of collaboration even amongst businesses as we collectively find ways to help our employees, customers and community. With our customers staying safe at home, we are grateful to have the additional support of ComfortDelGro's cabbies to help us deliver to them their favourite McDonald's meals."

Cabby Bernard Humphrey Wong, 62, a cabby of 16 years, was happy that he could start with delivery services for McDonald's. He said: "I am very thankful that the Company has not only waived our rental for this month, but has also helped to redeploy us to do delivery jobs with McDonald's. I am grateful that the Company is doing what it can to take care of us during these very challenging times."

Background

ComfortDelGro is one of the world's largest land transport companies with a total fleet size of over 41,600 buses, taxis and rental vehicles. We also run 83km of light and heavy rail networks in Singapore. Our global operations span seven countries – Singapore, Australia, China, the United Kingdom, Ireland, Vietnam and Malaysia.

About McDonald's Singapore

In Singapore, McDonald's has a network of over 130 restaurants island-wide, 17 Drive-Thrus, 42 dessert kiosks and 48 McCafé outlets. McDonald's is the first in the industry to offer super-convenience with McDelivery 24/7TM (online ordering available at www.mcdelivery.com.sg), 24 hours Drive-Thru, 24 hours dining at a majority of restaurants daily or on weekends (Fridays, Saturdays and eve of Public Holidays) and Breakfast from 4am.

McDonald's employs more than 11,000 people in Singapore and serves more than 6 million customers every month. It is the recipient of the 2019 SkillsFuture Employer Award and the Aon Hewitt Best Employer award in 2007 (Singapore), 2009 (Singapore & Asia), 2011 (Singapore & Asia) and 2015 (Singapore); as well as the inaugural national Service Excellence award in 2008. McDonald's Singapore also won Best Mature and Re-employment Practices and Best Recruitment Strategies at the HRM Awards 2014 and Best Talent Acquisition Strategies at the HRM Awards 2017.

McDonald's has received recognition for its green efforts, winning seventeen "Green Mark for Restaurants" certifications by the Building & Construction Authority of Singapore. McDonald's was also the first in the industry to achieve the Platinum Green Mark award for its restaurants at Jurong Central Park and Yishun SAFRA.

For further information on McDonald's Singapore, please log on to www.mcdonalds.com.sg