

COMFORTDELGRO DRIVING CENTRE
LAUNCHES LEARNERS' APP

15 September 2020 – With just a few simple taps, learner drivers can now book their next lesson with ComfortDelGro Driving Centre's (CDC) newest offering – the "myCDC" phone app!

The first of its kind here, the newly-launched app enables learners like Mr Joel Tan, which has signed up for a Class 2A riding course, to log in just once with their learner identification and password and book not only lessons such as theory, practical, evaluation and simulator training, but also theory and practical test dates with Traffic Police. For those learning to drive, the App also enables them to track their progress digitally as every completed lesson that is recorded on the driving instructor's tablet is synced to the learner's profile in the App.

To help learners keep track of their scheduled bookings, push notifications are sent to them twice via the App – a day in advance and an hour in advance. In addition, learners can cancel or reschedule bookings, top up their stored-value accounts, and update personal details through the app. There is even an online merchandise shop that learners and non-learners alike can purchase accessories on-the-go.

Mr Lim Tien Hock, CEO of ComfortDelGro Driving Centre, said: "The development of myCDC had been in the works but was accelerated when COVID-19 hit Singapore. As part of digital transformation efforts, myCDC is a critical tool to accompany our learners in their learning journey with CDC. Our learners can now book lessons and test dates, track their learning schedule and progress, and perform other transactional services with better user interface and experience anytime, anywhere."

Mr Tan, who hopes to attain his Class 2A licence through CDC soon despite the COVID-19 pandemic, finds that myCDC had made booking lesson dates for him more convenient now. He said: "At least with myCDC, I can book my lessons without having to log in like I used to with the portal. It is definitely more convenient."

myCDC, which was launched on 1 September 2020, is available for download on the Apple App Store and Google Play Store.



Background

ComfortDelGro is one of the world's largest land transport companies with a total fleet size of about 41,200 buses, taxis and rental vehicles. We also run 83km of light and heavy rail networks in Singapore. Our global operations span seven countries – Singapore, Australia, China, the United Kingdom, Ireland, Vietnam and Malaysia.

With over 250 cars and bikes as well as over 300 qualified instructors, ComfortDelGro Driving Centre helps over 40,000 learners graduate yearly. ComfortDelGro Driving Centre's comprehensive curriculum is structured to ensure that learners acquire not just technical knowledge, but sound judgement and a strong sense of social responsibility.