

# 2022 IN REVIEW



## GHG EMISSIONS (tCO<sub>2</sub>e)

### Scope 1

2022: 718,810  
2021: 744,805

### Scope 2

2022: 188,322  
2021: 192,982

### Scope 3

2022: 494,545  
2021: 550,095

### Scope 1+2+3

2022: 1,401,677  
2021: 1,487,882

## GHG INTENSITY (SCOPE 1 + 2) (tCO<sub>2</sub>e/\$M REVENUE)

2022: 240  
2021: 268<sup>6</sup>  
2020: 290



<sup>6</sup> GHG Intensity for 2021 was restated due to a restatement of revenue for 2021. Refer to ComfortDelGro [Annual Report 2022](#), page 24.



## FUEL CONSUMPTION (LITRES)

### Bio-blend diesel (B20)

2022: 32,297,101  
2021: 34,016,891  
2020: N/A

### Diesel

2022: 207,793,438  
2021: 217,276,303  
2020: 252,762,130

### Petrol

2022: 40,017,809  
2021: 38,830,319  
2020: 33,264,997

### CNG (m<sup>3</sup>)

2022: 25,937,804  
2021: 22,698,690  
2020: 15,813,088

## ELECTRICITY CONSUMPTION (kWh)

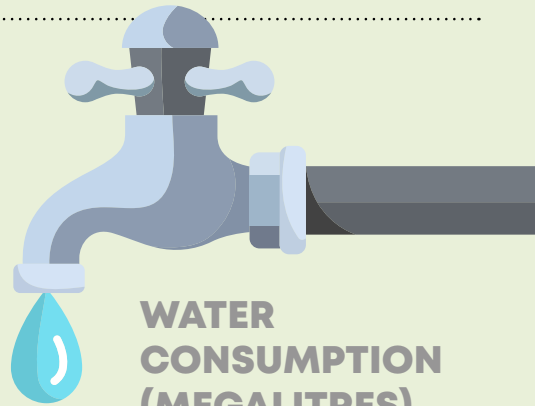


### Electricity purchased

2022: 490,803,782  
2021: 468,051,266  
2020: 444,914,841

### Renewable electricity generated

2022: 4,664,660  
2021: 2,393,358  
2020: 1,743,025



## WATER CONSUMPTION (MEGALITRES)

2022: 2,188  
2021: 2,510

## WASTE (TONNES)

### Waste generated

2022: 11,283  
2021: 8,314

### Waste diverted from disposal

2022: 4,759  
2021: 4,558

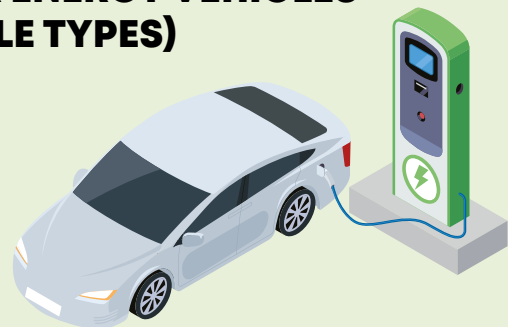


## % CLEANER ENERGY VEHICLES (ALL VEHICLE TYPES)

Singapore  
**47%**

UK & Ireland  
**54%**

Australia  
**14%**



China  
**65%**

New Zealand  
**100%**

# 2022 IN REVIEW

## WORKPLACE SAFETY



### Workplace Injury Rate (WIR) per 100,000 employees

	2020	2021	2022
Singapore	455	714	408
UK & Ireland	616	356	619
Australia	1,008	1,929	2,700
China	-7	739	0

4 Work-related fatalities across our operations in 2022<sup>8</sup>



## ACCESSIBILITY FOR BUSES

### Wheelchair Accessibility of Public Buses (%)

	2021	2022
Singapore	100%	100%
UK & Ireland	100%	100%
Australia	100%	100%

### Wheelchair Accessibility of All Buses (Public buses, coaches, and private hire buses) (%)

	2021	2022
Singapore	98%	98%
UK & Ireland	82%	98%
Australia	64%	64%

## AVERAGE TRAINING HOURS PER EMPLOYEE

2022: 22.1 hours  
2021: 20.2 hours  
2020: 18.6 hours



## DONATIONS

2022: S\$1.28 million<sup>9</sup>  
2021: S\$2.07 million  
2020: S\$1.44 million



## DIVERSITY METRICS (%)



### Female employees

2022: 15%  
2021: 14%  
2020: 15%

### Employees aged above 50 years old

2022: 43%  
2021: 43%  
2020: 41%

### Nationalities

	2021	2022
Singaporean	31%	31%
Malaysian	19%	19%
British	16%	15%
Australian	14%	14%
Chinese	6%	6%
New Zealander	-	2%
Irish	-	0.3%
Others	14%	12.7%

## WORKFORCE BY COUNTRIES SIZE

	2021	2022
Singapore	56%	53%
UK & Ireland	24%	21%
Australia	17%	21%
China	3%	2%
New Zealand	-	3%

## FINANCIAL PERFORMANCE AT A GLANCE

**TOTAL NUMBER OF OPERATIONS**  
**30,500 VEHICLES WORLDWIDE**

**OPERATION PROFIT:**  
**S\$270.0 MILLION**

**NET REVENUE**  
**S\$3,780.8 MILLION**

**PROFIT ATTRIBUTABLE TO SHAREHOLDERS**  
**S\$173.1 MILLION**

**EBITDA**  
**S\$590.9 MILLION**

**EARNINGS PER ORDINARY SHARE (CENTS)**  
**OVER REGION OF OPERATIONS : S\$7.99 CENTS**

More details on our financial performance can be found on pages 121 to 243 in the ComfortDelGro [Annual Report 2022](#).

# AWARDS AND ACCOLADES

## COMFORTDELGRO ACHIEVEMENTS



Member of

### Dow Jones Sustainability Indices

Powered by the S&P Global CSA

#### DOW JONES SUSTAINABILITY ASIA/PACIFIC INDEX

- Included in the DJSI Asia Pacific for a fourth year in 2022
- One of the six Singapore companies to be included

### S&P Global

#### S&P GLOBAL SUSTAINABILITY YEARBOOK 2023

- Included in the S&P Global Sustainability Yearbook 2023

### MSCI ESG RATINGS



CCC B BB BBB A AA AAA

#### MORGAN STANLEY CAPITAL INTERNATIONAL ESG RATING

- Received an "AA" rating in 2022

#### FTSE4GOOD INDICES

- Included in the FTSE4Good Indices

#### LION-OCBC SECURITIES

SINGAPORE LOW CARBON ETF

#### IEDGE-OCBC LOW CARBON SELECT 50 CAPPED INDEX

- Included in the iEdge-OCBC Low Carbon Select 50 Capped Index

#### WORLD BUSINESS COUNCIL FOR SUSTAINABLE DEVELOPMENT ("WBCSD")

- Member of the Mobility Decarbonization project
- Contributors to the Financing Charging Infrastructure white paper 2022

#### WORLD BENCHMARKING ALLIANCE ("WBA") CLIMATE AND ENERGY BENCHMARK IN TRANSPORT 2022

- Ranked first in the global World Benchmarking Alliance ("WBA") Climate and Energy Benchmark in Transport 2022, in partnership with CDP

#### SECURITIES INVESTORS ASSOCIATIONS (SINGAPORE) ("SIAS") INVESTORS' CHOICE AWARDS

- ComfortDelGro won two runner-up titles for the "Singapore Corporate Governance Award" (Big-Cap) and the "Most Transparent Company Award" (Industrials) in 2022

#### SINGAPORE ROAD SAFETY COUNCIL ("SRSC")

- ComfortDelGro Bus was awarded the SRSC Company Award in 2022

#### SINGAPORE ENVIRONMENTAL ACHIEVEMENT AWARDS 2022

- Singapore Environment Council ("SEC")'s Singapore Environmental Achievement Awards 2022 under the Green Transport category. The award recognises the Group efforts on environmental stewardship, supporting Singapore's electric vehicle adoption plans, and driving energy efficiency into its operations

## COMFORTDELGRO'S SUBSIDIARIES' ACHIEVEMENTS

### SBS TRANSIT

#### STRAITS TIMES SINGAPORE'S BEST EMPLOYERS 2022 (TOP 200)

#### HR ASIA: DIGITAL TRANSFORMATION AWARD 2022

#### HR ASIA'S BEST COMPANIES TO WORK FOR IN ASIA AWARD 2022 (SINGAPORE EDITION)

- In recognition of SBS Transit's efforts in establishing a workplace where its people feel recognised, respected and cared for

#### NATIONAL WORKPLACE LEARNING CERTIFICATION AWARD (PLATINUM)

#### SILVER RIBBON MENTAL HEALTH AWARD FOR EMPLOYERS

#### SINGAPORE ROAD SAFETY AWARD (SAFE DRIVER AWARD METRIC, PUBLIC BUS FLEET AWARD)

#### PUBLIC TRANSPORT SAFETY AND SECURITY AWARD

- Excellence Award (Bedok Bus Package)
- Merit Award (Jurong West Bus Package)

#### LAND TRANSPORT EXCELLENCE AWARDS 2022

- Innovative/Effective Safety Programme (Excellence)
- Best Service Partner (Service Delivery) (Merit)

#### SIAS INVESTORS' CHOICE AWARDS

- SBS Transit was awarded with the "Shareholder Communication Excellence Award" (Mid-Cap) as well as Runner-up for the "Most Transparent Company Award" (Industrials)

#### ATTAINED THE ECO-OFFICE CERTIFICATION: ELITE TIER BY SEC

#### SINGAPORE CORPORATE AWARDS 2022

- SBS Transit was awarded "Gold" under the "Best Managed Board Award" (Mid-Cap)
- SBS Transit was awarded "Gold" under the "Best Risk Management Award" (Mid-Cap)
- SBS Transit was awarded "Silver" under the "Best Annual Report Award" (Mid-Cap)

### VICOM GROUP

#### SIAS INVESTORS' CHOICE AWARDS

- VICOM Group won the "Runner Up for Shareholder Communications Excellence Award ("SCEA") 2022" for Mid-Cap Category

#### ATTAINED THE ECO-OFFICE CERTIFICATION: CHAMPION TIER BY SEC

#### CERTIFIED WITH THE DATA PROTECTION TRUSTMARK CERTIFICATION, LAUNCHED BY INFOCOMM MEDIA DEVELOPMENT AUTHORITY ("IMDA")

#### SINGAPORE CORPORATE AWARDS 2022:

- Mr Sim Wing Yew, CEO of VICOM Group was awarded the "Best CEO Award" (Mid-Cap) at the Singapore Corporate Awards 2022

#### SINGAPORE CORPORATE AWARDS 2022

- VICOM Group won the "Silver Award for Best Risk Management" for Mid-Cap Category (Between S\$300 million and \$1 billion in market capitalisation) by the Singapore Corporate Awards 2022

### COMFORTDELGRO CORPORATION AUSTRALIA ("CDC")

#### NEW SOUTH WALES ("NSW") PREMIER'S AWARD IN RECOVERY AND RESILIENCE:

- National Patient Transport ("NPT") was presented by New South Wales Government presented with the NSW Premier's Award in Recovery and Resilience, as a Partner Organisation for its COVID-19 discharge shuttle service

#### THE VICTORIAN WORKSAFE AWARD 2022:

- CDC Victoria was presented with the Commitment to Prevention of Mental Injury in the Workplace award for its Healthy Minds Work programme<sup>10</sup>

10 CDC Victoria was presented the award on 23 February 2023.