

PRESS RELEASE

COMFORTDELGRO'S SOCIAL ENTERPRISE, GOBBLERCO, TO OFFER MORE JOB OPPORTUNITIES WITH NEW E-CONCIERGE SERVICE

14 August 2019 – Finding a suitable job can be a challenge for Mr Loo Poh Thye, who suffered a stroke in 2017 that impaired the left side of his body. Although he is able to carry out simple tasks after two years of rehabilitation, it is still not easy to find suitable job opportunities.

But aid has come in the form of ComfortDelGro's social enterprise – GobblerCo – which has, since 2016, been assisting persons with disabilities and low-income single parents by providing them with training and employment. Mr Loo, who was referred by SPD last December, works part-time with GobblerCo in the areas of packing and distribution. As such, the 52-year-old can now look forward to more job opportunities with GobblerCo's one-stop e-concierge service (www.gobblerco.com) that is launched today.

The user-friendly e-concierge service platform – the first of its kind – offers services to companies in seven categories, namely Catering, Cleaning, IT Equipment & Services, Temporary Staffing, Office Repair & Maintenance, Office Experiences and Team Building, with plans to include others such as Corporate Gifts and Stationery in the future. GobblerCo plans to engage some of its part-timers like Mr Loo to provide services such as pantry stocking and office cleaning services that companies may request through the e-concierge platform.

This is how it works: Users who have registered an account can log in to view the different services under the seven categories. They can then fill in details including the date/time of event, type/theme of event, number of people and budget before submitting the request for the services needed. Dedicated GobblerCo's e-concierge managers will compile quotations from a list of its vendors and upload them onto the dashboard within three working days. Users can then view and select the preferred proposal. Fees reflected in the proposals include charges from the vendors as well as an e-concierge service fee. A consolidated electronic invoice will be generated under Billings after the job is completed. Companies can view the services that they have engaged on the e-concierge service through Schedule.

Said Mr Janan Kwek, Founder and CEO of GobblerCo: "The idea was mooted with the aim of saving companies the hassle of having to deal with different service providers by being the 'concierge' that offers different services on a single platform. At the same time, we also want to see how we can, through this

PRESS RELEASE

same platform, offer job opportunities to persons with disabilities like Mr Loo and low-income single parents whom we have been helping.”

Mr Loo, who has two grown children, said: “Since my stroke two years ago, I have been working hard to recover. I am glad that GobblerCo accepted my condition and gave me the opportunity to work and regain my confidence. My co-workers are also very helpful and easy to work with. With the new e-concierge service, I look forward to being able to get more jobs so that I can earn more.”

GobblerCo has been supporting individuals with disabilities in gaining employment, including the TOWKAY programme that started in 2016. The TOWKAY programme aims to increase the financial independence of persons with disabilities by providing them the opportunity to run their own business selling lightweight grocery items at bus interchanges and MRT stations. For the support it has provided, GobblerCo was recently awarded the Certificate of Recognition for businesses at the SG Enable’s 5th Enabling Employers Awards.

Background

GobblerCo is a social enterprise belonging to the ComfortDelGro Group. It is established as a Business For Good by raISE, the Singapore Centre for Social Enterprise. GobblerCo aims to be a one-stop Concierge partner for organisations supplying pantry products, stationery, office services and more. Our social mission is to impact the lives of low-income single parents and persons with disabilities through the provisions of essentials, employment and engagement.